

UNITED ARAB EMIRATES
MINISTRY OF INTERIOR



الإمارات العربية المتحدة
وزارة الداخلية

Traffic Fines Payment

MOI Application

User Manual

Version Number:2.0



1. Access to the Service:

To access the payment of traffic fines service go to **traffic services** and then traffic fines services, then press the **start service** button.

The screenshot displays the E-Services portal interface. At the top, there are navigation tabs for 'E-SERVICES', 'DASHBOARD', and 'EMPLOYEE SERVICES', along with a search bar and the language 'العربية'. The main content area is titled 'E-Services' and features a sidebar on the left with various service categories. The 'TRAFFIC SERVICES' section is highlighted, and within it, 'Traffic Fines Services' is selected. The 'Payment of Traffic Fines' service card is prominently displayed with a red border and a 'Start Service' button.

E-SERVICES | **DASHBOARD** | **EMPLOYEE SERVICES** | العربية

E-Services

Search here in services

TRAFFIC SERVICES

Traffic Profile Services | **Traffic Fines Services** | Driving Licensing | Vehicles Services | Traffic Accidents | Certificate Services | Other Services | Public Services

Payment of Traffic Fines | Register Black Points | Traffic Fines History

Start Service | **Start Service** | **Start Service**

Issuance of a Clearance Certificate | Traffic Points Program | Traffic Points Program - Application Inquiry

Start Service | **Start Service** | **Start Service**

Traffic Confiscation Payment

Start Service

Policing Services

Punitive & Reformatory

Civil Defence Services

Weapons & Explosives

Private Security Business Department Services

Other Services

Public Services



2. Service Steps:

1. Select one of the available search options which include the following:

1.1. **Traffic profile Number:** Enter your traffic number, complete the security check then then click on **search** button.

Traffic Profile Number | Plate Information | License Information | Emirate ID | Fine Information

Traffic Profile No. *

ⓘ Dubai license holders please click here.

Please Enter Traffic Profile No. ⓘ

Enter number ex. 11301967xx

I'm not a robot

reCAPTCHA

Search

1.2. **Plate Information:** Enter traffic number, plate source and other required fields, complete the security check then then click on **search** button.

Traffic Profile Number | Plate Information | License Information | Emirate ID | Fine Information

Traffic Profile No. *

ⓘ Dubai license holders please click here.

1100155048 ⓘ

Enter number ex. 11301967xx

Plate No. * 41612

Enter number ex. 123xxxxx

Plate Source * ABU DHABI

Plate Type * PRIVATE

Plate Color * SEVENTH CATEGORY

I'm not a robot

reCAPTCHA

Search



1.3. **License Number:** select license source, enter license number, complete the security check then then click on **search** button.

Traffic Profile Number | Plate Information | **License Information** | Emirate ID | Fine Information

Driver License No. *
Enter number ex. 135xxxxxxxx

License Source *

I'm not a robot 

Search

1.4. **Emirates ID:** Enter your Emirates ID number, complete the security check then click on **search** button.

Traffic Profile Number | Plate Information | License Information | **Emirate ID** | Fine Information

Emirate ID *
Enter number ex. 784xxxxxxxxxxxx

I'm not a robot 

Search



1.5. **Fine Information:** Choose your Emirate, Year, Fine number and complete the security check then click on **search**.

Traffic Profile Number | Plate Information | License Information | Emirate ID | **Fine Information**

Emirate *

Year *

Fine Number *
Only numbers are allowed

I'm not a robot  [Privacy](#) [Terms](#)





2. Choose the fine you want to pay through the **choose** option then click on **Next** button. You can select all fines by clicking on **select all tickets**.

Search Options

Inquiry By Traffic Profile No. | Inquiry By Plate Info. | Inquiry By License Info. | Inquiry By Emirate ID.

Traffic Profile No. *
Enter number ex. 11301967xx

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Search

Select Tickets | Service Summary | Online Payment Gateway

Step: Select Tickets

Total Amount 25200 AED Black Points 0

Please select a ticket to continue.

Select All Tickets

Abu Dhabi

Date	10/02/2021 10:28	Black Points	0
Fine Number	*****		
Location	Al-Dhafra-Hameem Bridge-Hameem Street		
Description		Amount After Discount (AED)	
Exceeding speed, less than 40 km above the prescribed limit (new)		700	
Late Charges		0	
	Details	Total Amount 700	Choose <input type="checkbox"/>

Next



3. The following screen will appear to check fine number and amount, to move to the payment gateway and pay the selected fine, click on **Next** button.

Select Tickets Service Summary Online Payment Gateway

Fines Amount 700 AED Service Fees 0 AED Total Amount 700 AED

Fine Number	Date	Source	Total Amount (AED)
*****	12/11/2022	Abu Dhabi	700

مسند غير رسمي
Unofficial Document

Next

4. The following page appears to confirm proceeding with the payment process, to continue click on **Yes** button.

i Confirmation x

You are going to be redirected to the payment gateway.
Would you like to continue ?

NO YES



5. You will be redirected to the Payment Gateway, Select the desired payment method (select registered card, or add a new payment card), then click on **Pay** icon.

سداد أبوظبي
Abu Dhabi Pay

Summary

Payment to	Ministry of Interior
Transaction Amount	AED
Service Fees	AED
Total Amount	AED

Choose Payment Method

Select Payment Method >

Please do not click the back button or refresh the page or close the window while the transaction is processing. This is a secure payment gateway using 128-bit SSL encryption.

Powered by



6. Add your rating of the service through the customer pulse survey screens shown below.

The screenshot shows the 'Customer Pulse Survey' interface. At the top left is the United Arab Emirates emblem. At the top right is the 'نابض المتعامل' (Customer Pulse) logo and the text 'CUSTOMER PULSE'. Below the logo is a language selector set to 'English'. The main heading is 'Customer Pulse Survey'. The question is 'Overall, how satisfied are you about the Website? *'. Below the question is a horizontal row of seven stars. The first star is filled, and the others are empty. Below the stars are the labels 'Extremely Dissatisfied' on the left and 'Extremely Satisfied' on the right. At the bottom center is a 'Next' button. The United Arab Emirates emblem is also visible at the bottom center.

The screenshot shows the 'Customer Pulse Survey' interface for providing feedback. At the top right is a language selector set to 'English'. The main heading is 'Customer Pulse Survey'. The question is 'Is there anything else you would like to share with us?'. Below the question is a large text input area. Below the input area is the text '2000 characters left'. Below that is the text 'Kindly provide your mobile number or Email for follow up' and a corresponding input field. At the bottom are two buttons: 'Previous' and 'Submit'. The United Arab Emirates emblem is visible at the bottom center.



7. After payment is done, the following page shows the payment receipt details.

Select Tickets > Service Summary > Online Payment Gateway

Step: Online Payment Gateway

Payment Result

Payment has been done successfully ✓

Fines Receipt Information

Traffic Profile No.	1070035002
Receipt No.	19817220000002
Receipt Date.	07/01/2022

View Receipt [Please click here](#)